

## Recovery Plus® Debt Recovery Program

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*Recovery Plus is a two-phase debt recovery program that is effective and economical.*

In Phase I, for a **LOW FLAT FEE** (No Commissions) patients receive a series of up to five highly effective collection letters. All receivables are sent **DIRECTLY TO YOU** and **YOU KEEP 100%** of the money recovered.

If necessary, Phase II involves the use of trained collection professionals for more intensive collection services for accounts that don't respond to Phase I. For accounts reaching intensive collections, we offer a competitive contingency fee.

### Use Recovery Plus to:

- Maintain control of accounts receivable
- Recover past-due patient accounts
- Reduce administrative costs
- Increase cash flow
- Deal with problem accounts early, ethically and economically (LOW FLAT FEE)
- Encourage patients to make regular payments
- Keep the lines of communication open between you and your patients



### With Recovery Plus:

- You can avoid paying contingency fees on your easiest-to-collect accounts.
- You keep paperwork to a minimum by submitting accounts online.
- You are fully protected by a Hold Harmless Agreement, should legal consequences occur as a result of I.C. System's collection activities.

### Additional, Optional Services:

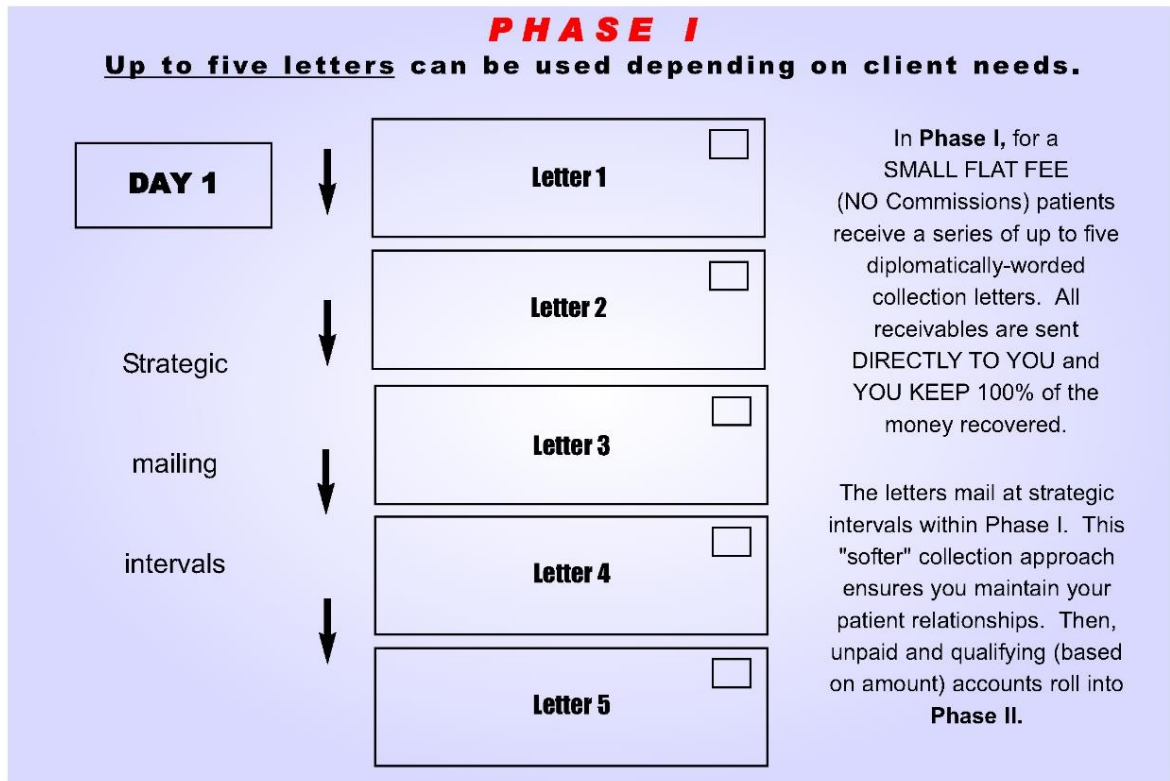
- Credit reporting to national bureaus.
- Attorney Referral so that payment-demand contacts are made by an independent attorney.
- Litigation Referral if you decide to take a patient to court.

**It's your money...we'll help you recover it!**

*Nearly 500  
associations and  
societies endorse  
Recovery Plus® to  
their members.*

## Recovery Plus® Workflow

I.C. System's Recovery Plus® is a two-phase debt recovery program that effectively involves a third-party to collect past-due patient accounts.



### TRANSFER REPORT for PHASE II

Client receives report listing all accounts scheduled to transfer into Phase II.

